

## **Quality Policy**

**Aim:** It is the policy of Oden Services UK Ltd to provide a professional service focused on the requirements of our customers and to minimise our impact on the environment through environmentally sound business practices.

Oden Services UK Ltd offers a service to our customers focused on compliant recycling of IT equipment, and secure data erasure to give our clients complete piece of mind.

We seek to continuously improve our services through a system of review and planning to ensure our customer requirements are fully met. We work within the ISO9001 framework.

## We aim to:

- Deliver services which meet our client needs, expectations and regulatory obligations.
- Ensure our workforce is well managed, trained and motivated.
- Work safely, incorporating environmental and data security best practice, by utilising the most appropriate methods to extend the lifecycle of IT equipment.
- Strive to continuously improve our services.

In our business operation Oden Services UK Ltd is committed to continual improvement and we will work in conjunction with our staff and supply chain to ensure the requirements of this policy are fully implemented.

Paul Seward Managing Director

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